

North Tees and Hartlepool



North East Ambulance Service



Hartlepool and Stockton-on-Tees Clinical Commissioning Group

## Talk before you walk

From 1 April 2017 a new integrated urgent care service for illness and minor injuries will be launched in Stockton and Hartlepool.



when it's less urgent than 999

If you are unwell and need to use the service we advise that you book an appointment first by calling **NHS 111**.

If you have a minor injury please walk into the centres.

You will be treated by a GP (doctor) or urgent care practitioner who will be based in the urgent care centre. These centres are located at the University Hospital of Hartlepool and the University Hospital of North Tees.

If you are unsure if you need to see your normal GP (doctor) or attend an urgent care centre then **NHS 111** will advise you.